


Website disclosure of Lending Service Providers/ Digital Lending Partners:

Particulars	Lending Service Provider ('LSP')	Digital Lending App ('DLA')
Name of the LSP/ DLA <i>(Mention separately for each of the engagement)</i>	STK Credit Private Limited (InPrime Finserv)	
Logo of the LSP/ DLA	 <p>IN⁺PRIME InPrime Finserv</p>	
Details of activities for which the LSP/ DLA is engaged <i>(Mention separately for each of the engagement)</i>	<ol style="list-style-type: none"> 1. Customer Discovery 2. Loan Origination 3. Servicing 4. Repayment & Collections 	
Contact details of Principal Nodal Officer /Grievance Redressal Officer of LSP/ DLA	Abhijit Korti (grgro@inprime.in) +91 9741262803	
Details of Customer Support of LSP/ DLA	<p>Primary Level</p> <p>In order to effectively understand and address customer grievances, InP shall open multiple channels of direct communication with the customer. These modes will be adequately displayed on InP's website as well as in all the other communication medium to the customers.</p> <p>The channels are as follows:</p> <p>Designated number: Customers can reach out at +91 777-999-1436 through call between 9AM to 6.00 PM on all working days (Mon to Fri) to register the complaint. o Customers can also email us their grievances/request at</p>	

	<p>customer@inprime.in o Customers can use the below link in our website to register their complaint: ▪ https://inprime.in/contact-us/ o Customers can also write to us at the below address: ▪ InPrime Finserv OLSEN SPACES 3rd Floor, Site No 1810, 22nd Main, 13th Cross Rd, Sector 1, HSR Layout, Bengaluru, Karnataka 560102 o Our field staff (Relationship officer (RO)/ Area Manager (AM)), on behalf of the customer can also share the complaint to the central grievance redressal team via email or through the designated number.</p> <p>Secondary Level InP will expedite efforts to address the complaint and reach a resolution promptly within 10 (Ten) working days, If the Complaint is not resolved within a maximum of 10 working days from the date of filing of the Complaint or the Customer is not satisfied with the response or the resolution provided to the Customer at Primary level, the Customer may escalate the Complaint to the designated Grievance Redressal Officer of InP by sending an email to gro@inprime.in or can also write to: Grievance Redressal Officer InPrime Finserv OLSEN SPACES 3rd Floor, Site No 1810, 22nd Main, 13th Cross Rd, Sector 1, HSR Layout, Bengaluru, Karnataka 560102</p> <p>Tertiary Level In case, the Customer is not satisfied with the response or the resolution provided or the Complaint is still not resolved within the period of 30 (Thirty) working days from the date of the Complaint, the Customer may appeal to NBFC Ombudsman at: ▪ NBFC Ombudsman C/o Reserve Bank of India, 10/3/08, Nrupatunga Road, P.B.No.5470, Bangalore-560001 Email: dnbsbangalore@rbi.org.in Call: 08022180100 ▪ Portal link for lodging complaint with RBI Ombudsman: https://cms.rbi.org.in ▪ For complete details on the Ombudsman Scheme please refer to the following link of the RBI website https://rbidocs.rbi.org.in/rdocs/content/pdfs/RBIOS2021_121121.pdf</p>	
<p>Link to section on website of LSP/ DLA for customers to lodge a complaint</p>	<p>https://www.inprime.in/contact</p>	
<p>Website URLs, including App links in Google Playstore or Apple Appstore</p>	<p>https://www.inprime.in/</p>	

Link to Privacy Policy of LSP/ DLA	https://inprime-website-public.s3.ap-south-1.amazonaws.com/disclosures-policies/Data_Privacy_Policy.pdf	
Link to Customer Data Handling and Storage Policy of LSP/ DLA		
Details of loan products provided through Vivriti Capital Limited	1.Unsecured Loans upto 3 Lakhs	
Name of the Lender	STK Credit Private Limited (InPrime Finserv)	